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### **COMPANY & MARKET OVERVIEW**



## **KEY HIGHLIGHTS**



**KEY OPERATING PERFORMANCES** 



**KEY FINANCIAL PERFORMANCES** 



PRODUCT & SERVICES, EVENTS & AWARDS



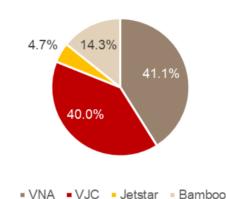
**STRATEGIC PLAN** 

#### **Business Description**

- Commenced operations in 2012, and has grown rapidly to become the largest airline in Vietnam domestic market by ASK<sup>(1)</sup>
- Under the impact of Covid-19, the arline carried 15mn passengers in 2020 and 4.8mn passengers in 6m2021, with a load factor of 75%-80%.
- In FY2019, pre-covid 19 impact, Vietjet reported net revenue of US\$2.2bn with an EBITDAR of US\$ 630.9 mn (27.9% margin) and net profit of US\$196.8mn (9.0% margin).
- The fleet focus on LCC model with low cost in operation and efficiency
- Vietjet has been listed on the Ho Chi Minh City Stock Exchange since February 2017 and has a market cap of US\$2.8bn

#### One of the leading Market Share 1H21<sup>(3)</sup>

(% market share Domestic)

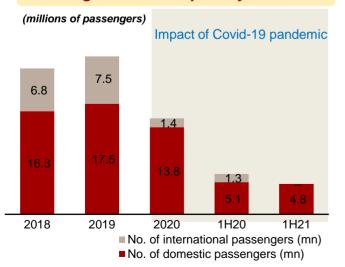


#### **Route Network**<sup>(3)</sup> & Operating Statistics

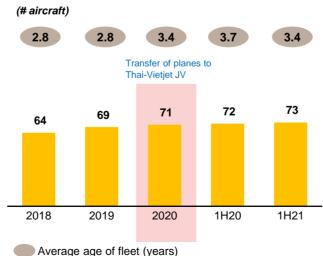
Operating Stats	FY2019	FY2020	
Pax (m)	24.9	15.0	
Load Factor (%)	88%	80%	



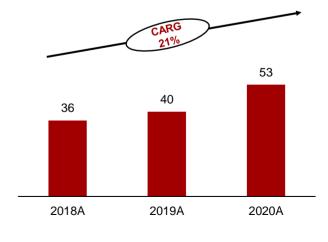
#### **Passenger Growth impact by Covid-19**



#### Adaptable Fleet roll-out

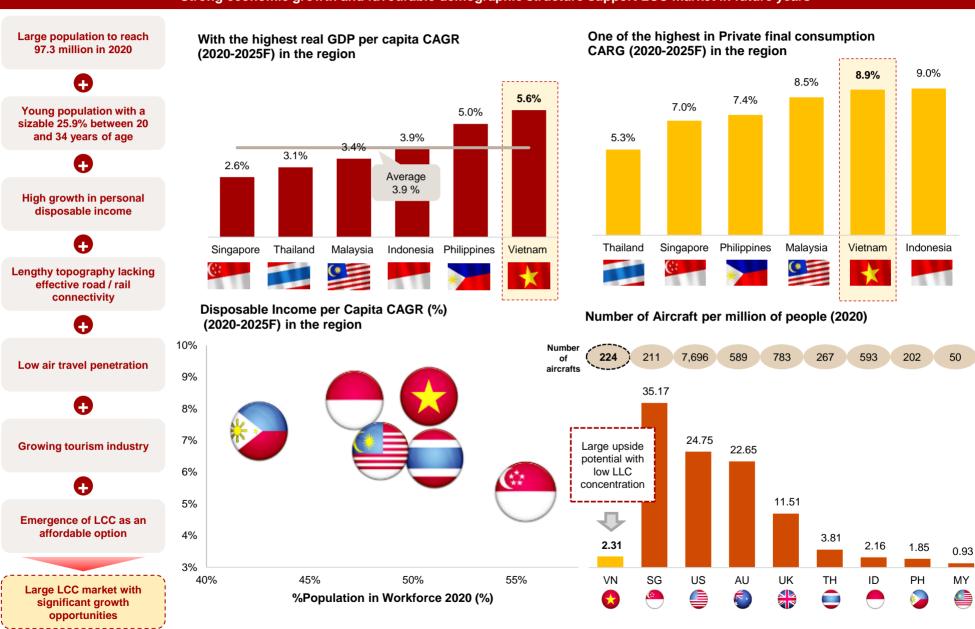


#### Cargo growth



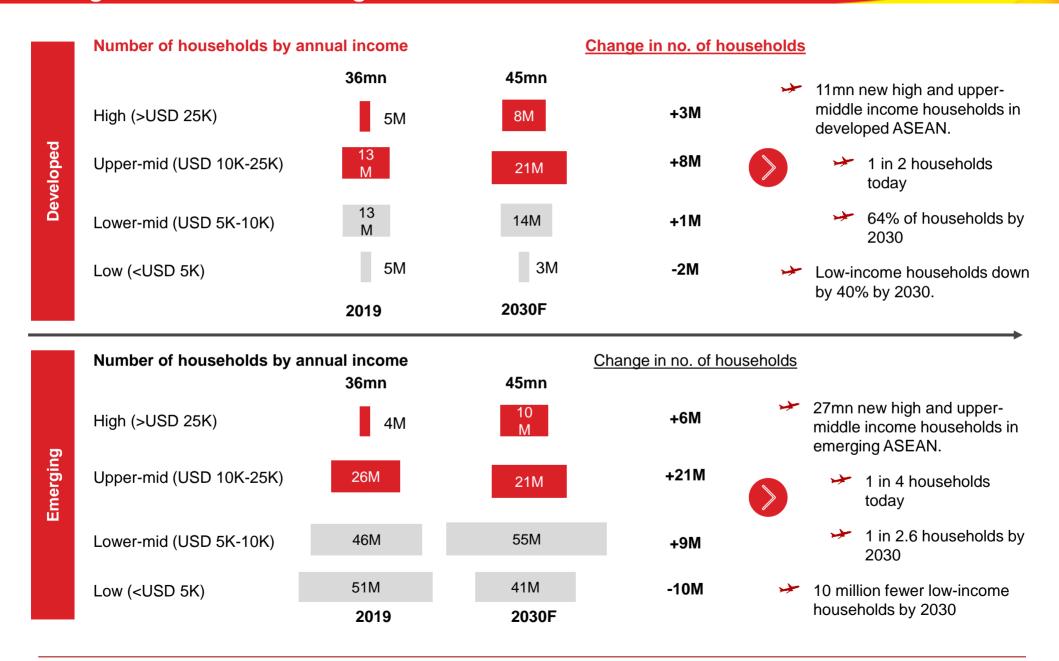
# Largest domestic airline in Vietnam, the fastest growing aviation market in Asia Pacific VIETJELAIL.com Vietnam is backed by strong fundamentals



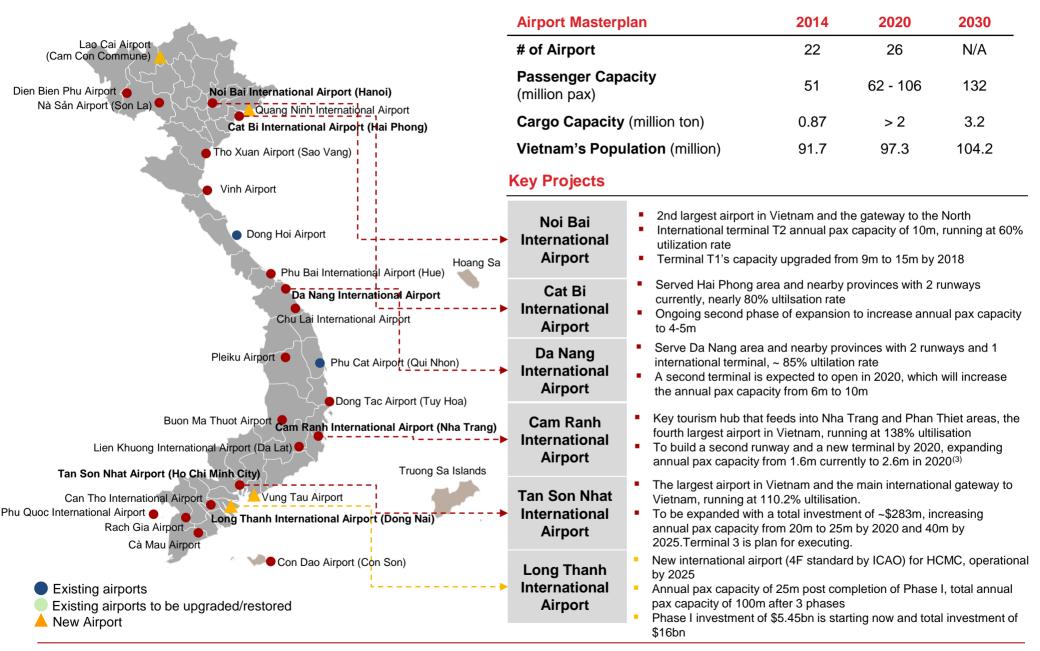


Source: BMI, Euromonitor

# Vietjet as an LCC aims at targeting the emerging middle-class segment of the ASEAN region



# Improving airport infrastructure with more destinations and capacity



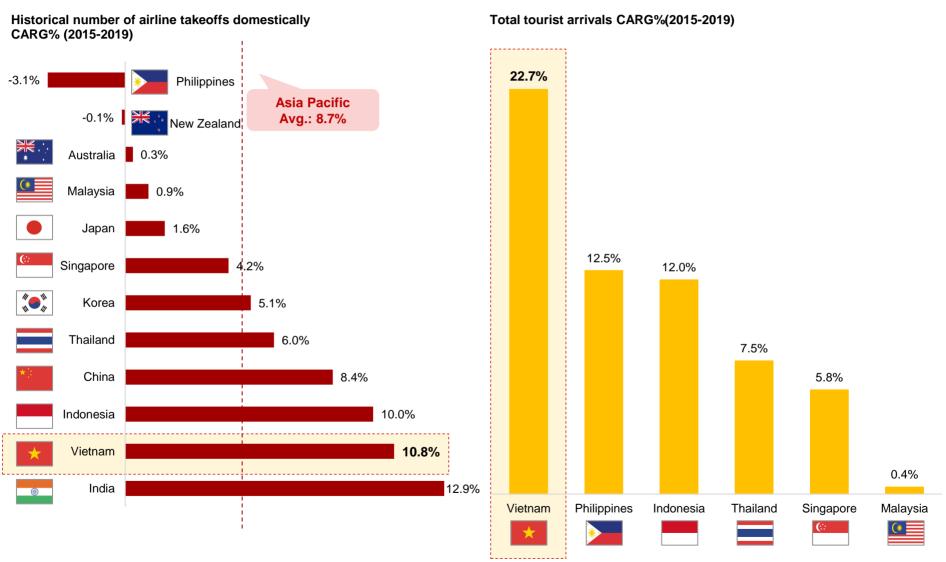
# Largest domestic airline in Vietnam, the fastest growing aviation market in Asia Pacific Dominant growth in airline take offs and inbound tourism VIETJET AIF.com pre-covid 19 in the region



#### Strong airline take-offs performance in Asia Pacific



#### Remarkable inbound tourism growth in SEA



Source: Euromonitor, BMI

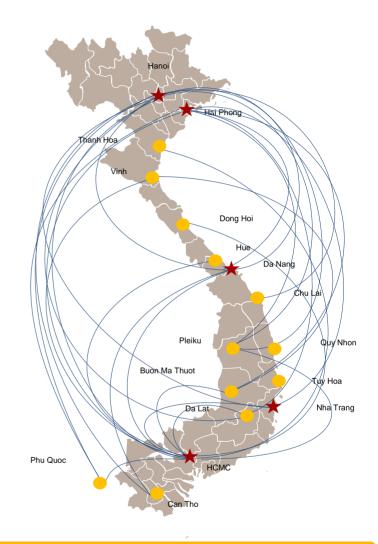
# Allowing air travel to become a more accessible and efficient mode VIETJET AIT.com of transportation

#### Air travel is the most efficient means of transportation in Vietnam

- Travel is substantially faster and more efficient by air compared to bus and rail as a result of Vietnam's terrain. For example, a flight from HCMC to Hanoi takes c.2 hours compared to c.34 35 hours for bus and rail
- As income levels rise and air fares decrease, people are expected to continue to switch from bus and rail to air travel
- Low cost air travel has also made flying a viable option for the masses
- With more than 40% of the population in the 25-59 years working class age band and increasing inter-city travel demand as the national economy develops, air travel is expected to gain in popularity and prevalence over other modes of transport

#### Air travel is the most cost effective mode of transportation<sup>(1)</sup>

Travel modes	HCMC – Hanoi			HCMC – Danang		
	Time (hrs)	Fare (VND)	Fare (USD)	Time (hrs)	Fare (VND)	Fare (USD)
Air <sup>(2)</sup>	2:05	961,000	44 <sup>(3)</sup>	1:20	615,000	28 <sup>(4)</sup>
Bus	35:00	861,385	39	15:30	405,458	19
Rail	34:00	1,066,278	49	17:00	616,833	28



Vietjet Aif.com

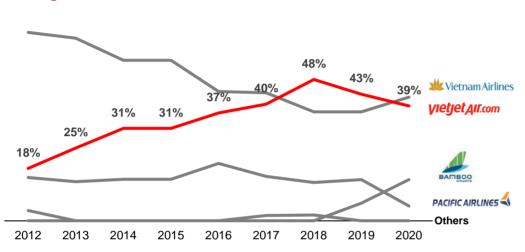
Stimulates airline travel and captures market share from other modes of transport such as bus and rail due to the advantages of air travel vis-à-vis land transport

# Largest domestic airline in Vietnam, the fastest growing aviation market in Asia Pacific Domestic market leader in Vietnam with strong government support VIETJELAIL.com

"Viet Nam regards the private sector as a development force"

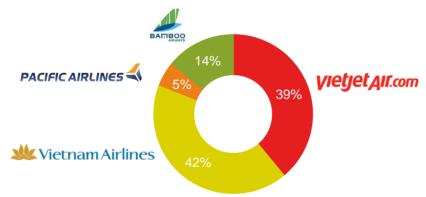
-Mr. Nguyen Xuan Phuc, Prime Minister

#### Largest airline in Vietnam 2012-2020 (1)



#### Highly concentrated domestic markets, effectively a duopoly

Vietnam 2020 domestic market share (2)



Minimal foreign competition as no foreign airlines permitted to operate domestic routes

#### Key government incentives to support VietJet

Air Transport Masterplan  US\$10.5bn invested to develop airport infrastructure across the country, increasing the number of operational airports to 26

#### Changes in regulations to support the airline industry

Reduction in Fuel Supply Monopoly

 Petrolimex Aviation JSC (Petrolimex Aviation) was permitted to supply air fuel in August 2009, ending monopoly by Skypec, a Vietnam Airlines owned company

Decree 92 on transfer of shares in airlines to foreigner

- Only CAAV / MOT approval (as opposed to PM's previously) would be required for the first-time transfer of shares to foreign shareholders, opening the door for investor participation in airlines
- However, investment opportunities in Vietnamese airlines are limited as the remaining 3 airlines are state-owned
- Foreign ownership limit at 30% and largest shareholder must be Vietnamese

#### Changes in regulations to support the airline industry

Historically struggled airlines

 Two other domestic airlines in the past went bankrupt (Mekong Air and Indochina Airlines) and their licenses have been withdrawn

Potential new entrants

 No foreign airline is permitted to operate domestic routes, which allows local airlines like VJC to enjoy the growth of local market

#### Vietnam's current Covid-19 epicenter\*



Coronavirus cases 691,286



Fatality rate 2.5%



Number of beds +59,000



Recovery rate 66.7%



# cases being treated 214,116

#### Vietnam vaccine roll-out program



**120mn doses** of COVID-19 vaccine are scheduled to arrive 2021 **68.2mn** Total population age 18+

34.1m

Total doses given

C 6.5m
Fully
Vaccinated

c. 40%

At least one dose 18+ population

c. 10%

Fully vaccination 18+ population

 Government data showed almost of Ho Chi Minh City's adult population have been inoculated with at least one shot and 50% is fully vaccinated. At the same time, almost Hanoi's adults have received at least one shot.

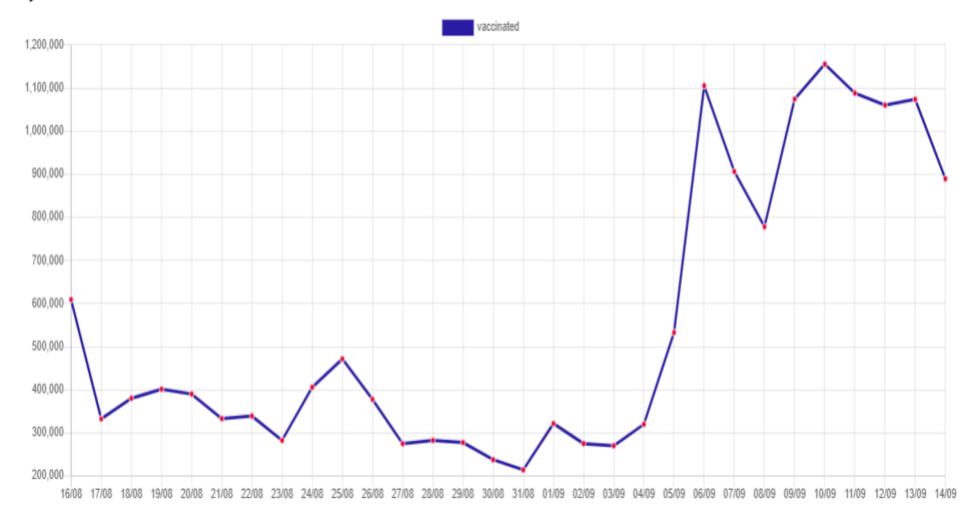
\*Data as of 20 September 2021 extracted from ncov.moh.gov

#### **CAAV** Three-phase to resume flights

- In the first phase, airlines would be allowed to resume air routes with a flight frequency not exceeding half that in the first week of April, the time before the fourth coronavirus wave hit Vietnam. In the second phase, the frequency would be increased to not exceed 70 percent, while the final phase would see flight frequency return to the level as seen in the first week of April (but not exceeding it). Airlines would be able to resume flights as they wish after all localities lift social distancing orders as dictated by Directive 16, the CAAV proposed. For air routes that had only one flight a day even pre-pandemic, they can resume operations as normal. The proposal has been sent to the Ministry of Transport, and once approved, would be applied immediately.
- The Civil Aviation Administration of Vietnam (CAAV) forecasts that the regular flight route between Vietnam and other countries will resume by the end of the year.
- The government has approved plans to allow fully immunized tourists from Europe, the U.S., Northeast Asia, Australia, and the Middle East to visit Phu Quoc from October.



### Daily statistic



Source: Covid-19 vaccine portal



- → Vietjet reports its airline and consolidated revenue in 6M2021 reached 5,022 bil. VND and 7,556 bil. VND, decreased by 46% and 31%, respectively compared to the same period last year.
- Airline and consolidated profit after tax reached 34 bil. VND and VND 122 bil. VND in 6M2021, increased by 102% and 161%, respectively compared to the same period last year.
- Carried 4.8m passengers over the whole network in 6M2021.
- → Load factor maintained at high figure with 75% in 6M2021.
- → Vietjet is in VN30, Top 20 of capitalization on Ho Chi Minh City Stock Exchange (Hose).
- Leading on Domestic Airline market share.
- > Fx. rate as at 30/06/2021 is 23,120 VND/USD, compared with 23,300 VND/USD in 30/06/2020.



**MARKET OVERVIEW** 



**KEY HIGHLIGHTS** 



**KEY OPERATING PERFORMANCES** 



**KEY FINANCIAL PERFORMANCES** 



PRODUCT & SERVICES, EVENTS & AWARDS

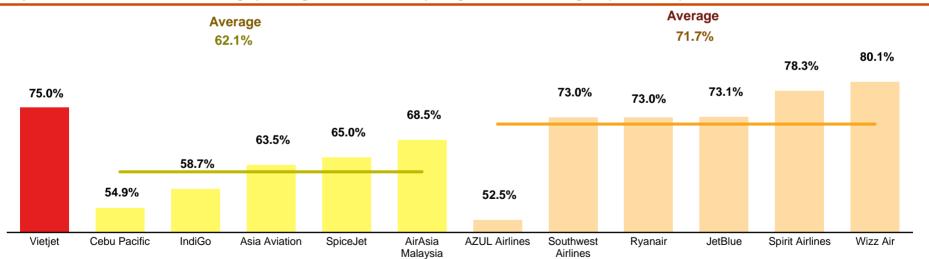


**STRATEGIC PLAN** 

- Pax Carried: 4.8m passengers over the whole network in 6M2021.
- Operated an extensive network of 44 routes in 6M2021.
- Vietjet operated a total of 34 thousand flights in 6M2021.
- Aircraft utilization 8 Block hours per aircraft a day.
- Safety and indicators of ground operations and flight operations are also highest in the region.

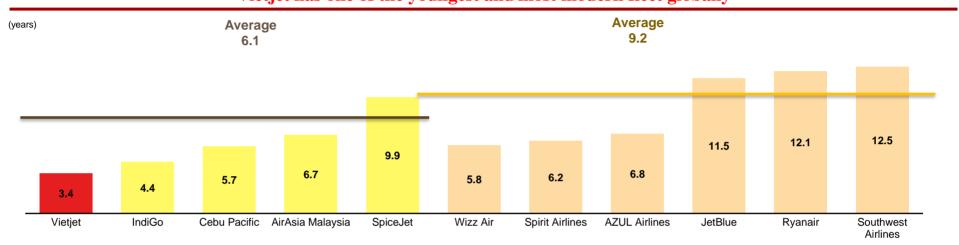


#### Vietjet's aircraft maintain above average passenger load factor comparing to LCCs in the region (June, 2021)

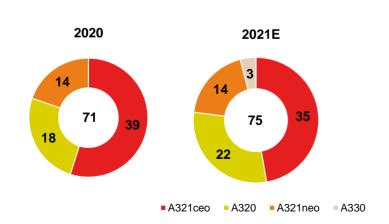


Vietjet still maintains high load factor compare to peers in the region under impact of Covid-19





#### Vietjet operates a young fleet of 73 planes with an average age of 3.4 years as of June 2021



Model	No. of fleets	Seat Configuration	Avg. age
A320	19	180	7.0
A321ceo	34	230	2.2
A321neo & neo ACF	19	230 - 240	0.8
A330-300*	3	377	N/A

\*Expected by the end of 2021





- A321neo has the new engine option (NEO)
- Incorporating Airbus' "Sharklets" and two new engine choices, the A320neo family offers maximum benefit with minimal changes from baseline A320s and A321s – delivering per seat fuel improvements of 20%, along with additional range of up to 500 nautical miles ("nm") / 900 km. or 2 tonnes of extra payload.





- With A321neo ACF, Vietjet expanded seating capacity with optimised use of cabin space, increased exit limits and a new cabin door configuration
- These increased the jetliner's maximum capacity to 240 seats, while still providing high levels of passenger comfort





- A330-300 Increase efficiency and profitability by transporting more passengers and goods because it is a wide body aircraft.
- Increase brand value by building a business class for passengers and allowing us to operate longer range flights.





### **MARKET OVERVIEW**



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PRODUCT & SERVICES, EVENTS & AWARDS



**STRATEGIC PLAN** 

Unit: Billion VND

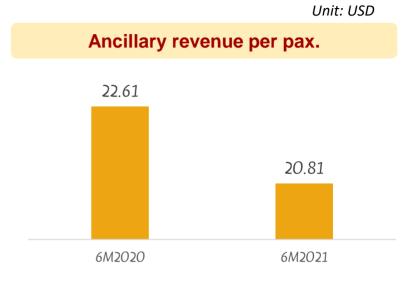
- Due to Covid-19 pandemic, the travel limit had been imposed by Authority. As the result, **Total Revenue** reached 5,022 bil. VND in 6M2021, a decrease 46% in comparison with the same period of 2020.
- When the COVID-19 pandemic happened, Vietjet has joined Financial Investment project to strengthen profitability and cashflow that resulted **Financial Income** of 3,763 bil. VND.
- In such unfavorable condition, VJ still managed to maintain Cash and Cash equivalent at 1,486 bil. VND.

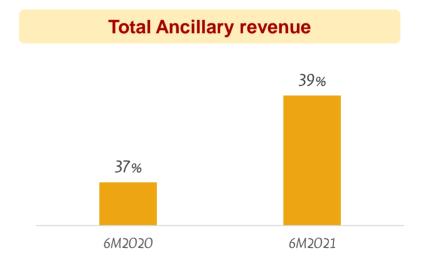


- Ancillary revenue decreased by 8.0% from 22.61 USD/pax in 6M2020 to 20.80 USD/pax in 6M2021.
- Total Ancillary revenue as % of Total Operation

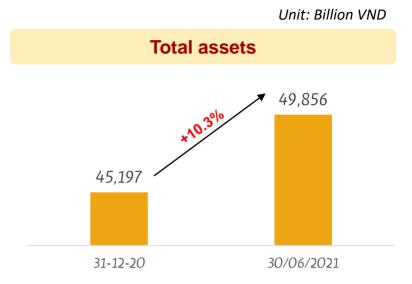
  Revenue slightly increased to 39% in 6M2021

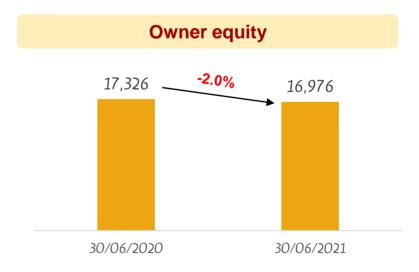
  compare to 6M2020.



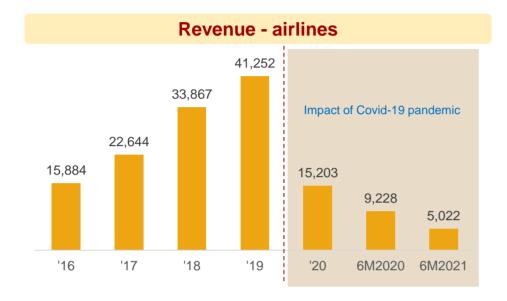


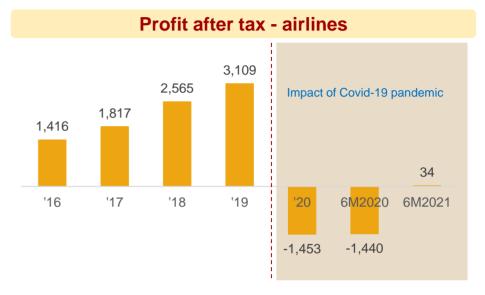
- Total assets increased 0.5% from 48,393 bil. VND in 30/06/2020 to 48,620 VND bil. in 30/06/2021.
- Owner equity decreased 1.9% to 17,005 bil. VND in 30/06/2021 due to strong Retained Earnings.
- Cash and cash equivalent reached 1,517 bil.
  VND in 30/06/2021.

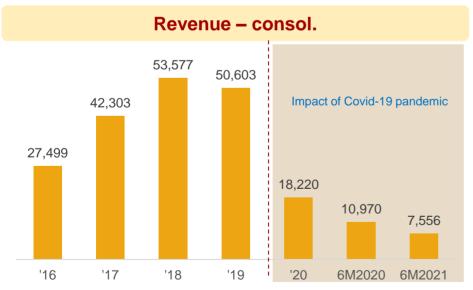


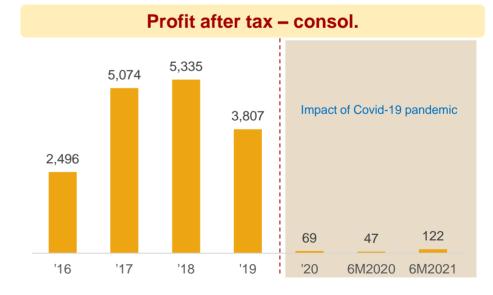


Unit: billion VND

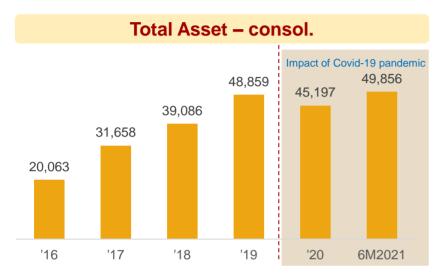




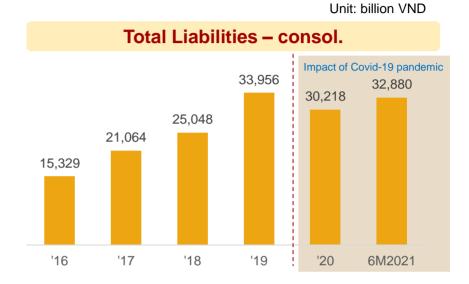


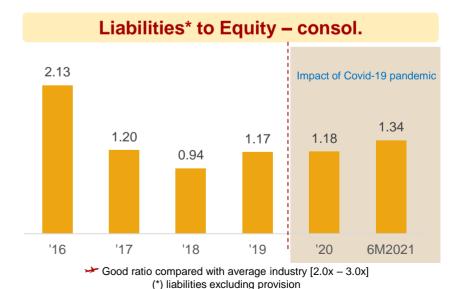


Consolidated revenue decreased because in 2019 we received 7 ACs compared to 16 ACs in 2018.













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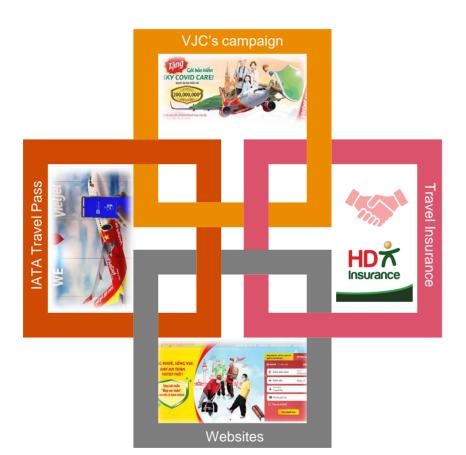


PRODUCT & SERVICES, EVENTS & AWARDS



**STRATEGIC PLAN** 

#### Upgrade existing services and launch new services to customers



#### Partner with HD Insurance

Partnering with HD Insurance to offer the "Fly Safe" insurance free for all passengers flying on its domestic flights. With the insurance, each passenger is entitled to a 24-hour accident insurance benefit of up to 20 million VND together with medical expenses for medical treatment for the accident:

#### Launch new campaigns

Launching "12:00PM, It's time to Vietjet" campaign throughout the year and event-based promotions (Family Day, Cashless Day, etc.) offering tickets from 0 VND and free 15kg luggage for domestic routes;

#### IATA Travel Pass

Participating in trialing the International Air Transport Association (IATA) Travel Pass, a mobile app to manage digital health credentials. The Travel Pass will help passengers manage their travel health credentials in line with the prevailing government requirements for COVID-19 tests or vaccination:

#### Upgrade website and mobile app

Launching a new website's version: "One smart touch - Thousands of experiences - All in your hand". The new version of Vietjet's website interface is invested and developed to meet the needs of customers, for the best benefit of customers

Re-operating regular international flights routes to Bangkok (Thailand), Tokyo (Narita, Japan), Seoul (Incheon, South Korea), Taipei (Taiwan), etc. within a set period of time as the Covid-19 vaccine rollout progress speed up.

- Cooperating with Swift247 to transport Bac Giang lychees to many domestic and international markets to promote the exports and consumption of agricultural products in areas affected by the COVID-19 pandemic;
- President and CEO of Vietjet Nguyen Thi Phuong Thao received the Legion of Honour awarded by the French Government, Madame Nguyen Thi Phuong Thao has made special contributions to promoting economic, cultural, development cooperation, making strong highlights in the strategic partnership, economic cooperation between Vietnam and Europe, between Vietnam and the French Republic;
- Opening new flight routes connecting the Phu Quoc with Thanh Hoa, Da Lat, Nha Trang, Hue and Can Tho and signing a strategic cooperation with Vinpearl to offer customers with promotional programs, attentive and convenient services;
- Participating in the "Hanoi tourism stimulating and introducing the culinary culture festival 2021", Vietjet offered attractive promotional fares for travel company partners as well as organized interactive activities for visitors who came to the festival;
- Organizing the "Fly high, win a car, enjoy the festive season, Let's Vietjet!" promotion campaign with a Vinfast car as the biggest prize;
- Continuing to accompany Miss World Vietnam as the official air transportation sponsor of the beauty pageant.





## Continue to excel in operations, proven through various prestigious

- Madame CEO Nguyen Thi Phuong Thao was hornored in The Asia's Most Influential: The Impact List 2020 for volunteer activities.
- "The Operating Lease Deal of the Year" by Airfinance Journal
- World's Top 10 Safest & Best Low-cost Airlines by Airlines Ratings;
- The Low-Cost Carrier of the Year' for cargo transportation by Payload;
- → Top 50 Leading Vietnamese Brands 2020 voted by Forbes;
- The most impactful Vietnamese brand worldwide by PR Newswire;
- Best Companies to Work for in Asia award by HR Asia Magazine;
- Thai Vietjet wins 'Fastest Growing Low-Cost Carrier of the year'.









**KEY HIGHLIGHTS** 



PRODUCT & SERVICES, EVENTS & AWARDS

F STRATEGIC PLAN

# Strategy and future plans Target to position Vietjet as a high profile "consumer airline"

Vietjet continues its mission of operating and developing a wide network of domestic and international routes. In 2021, Vietjet will focus on serving passengers, commit to providing customers with outstanding service quality experiences, and implement a comprehensive digital transformation on the basis of information technology.



- Maintain the advantage of a low-cost structure through a large, uniform and new fleet of aircraft to remain the most efficient low-cost carriers (LCC) in Asia and with the largest market share in the ASEAN region.
- Restoring domestic routes and reopening international routes through the proactive application of
  effective Covid-19 disease prevention measures and meeting the requirements of local authorities.
- · Open new routes to countries where Vietnamese communities live.
- Increase freight revenue to reach at least 30% of the consolidated revenue.
- Improve operational reliability such as on-time take-off times, quality of customer service,
- · Increase interaction with customers to better understand customers' needs and feedback
- Expand aviation services, financial investment, projects.
- Increase investment in aircraft assets, commercial financial solutions, and aircraft ownership.
- · Strengthen long-term financial resources.
- Apply IT and automation to sales, customer service, in-flight e-commerce and maintenance parts management to reduce employee operations by at least 30% compared to current levels.
- Low-interest financial support package for aviation industry.
- Government tax and fee reductions to stimulate travel needs of citizens.
- Contribute to the development of local communities where Vietjet operates.
- Implement programs to protect the environment, save fuel and energy, manage waste effectively.

Note: (1) Excluding charter services

